



Bespoke Furniture, Upholstery & Soft Furnishings Experts



www.swupholstery.co.uk



Our upholsterers hard at work in the workshop making your furniture fantastic again.



*Ryan Ball
(Managing Director)*

OUR STORY

Welcome to South West Upholstery. Our business is a real family affair started in Bristol by three generations of the Ball family in Grandad John's garden shed. Since then, we have steadily grown to become the most recognised upholstery business in the South West for quality and service, offering a wide range of upholstery, re-upholstery and soft furnishings.

We offer a wide range of upholstery and re-upholstery services, from small armchair upholstery to upholstery of three-piece suites, to the creation of bespoke made to order furniture. We also provide upholstery services for commercial customers including pubs, clubs, hotels, and restaurants where we can recover your current furniture or design new furniture & banquette seating, as well as reupholstery for motorhomes, caravans and boats, foam replacement, and furniture spraying or French polishing.

Whatever your upholstery needs and regardless of where you are in the UK, we look forward to hearing from you!

A STITCH IN TIME

A short summary of where we came from and how the business has grown over the past 20 years.



1999

A large workshop is built in John's back garden and our upholstery business is born. Offering full seating refurbishments and repairs for small minibuses as well as



2003

Ryan quits college to focus on the business, sending out leaflets and making phone calls to promote our upholstery services. He works closely with his Grandad to learn the trade.



2006

John leaves his regular job and joins the business full time. We move to new larger premises, offering more services and a yard to take in larger orders for upholstery on vehicles.



2008

We move to a large manufacturing unit which allows us to increase our output. We tailor our operation to the re-covering of single or double deck bus seating in one day as well as working with a number of pubs and restaurants.



2013

We move away from commercial vehicle upholstery and offer upholstery services to domestic and commercial customers which really sees the business grow with high demand enforced by our excellent reputation.



2015

SWU start to offer a completely bespoke service for the making of brand-new sofas, chairs and banquette seating giving our customers flexibility to design a custom piece of furniture. We begin to make new furniture in a big way.



2018

We outgrow our workshop, so we purchase an 11,000 sq foot unit for our upholstery operation. After some TLC, our team are thrilled with the extra space and better set up to serve our customers across the UK.



2021

Apprentices join our team and will continue to do so providing training and skills for the next generation of upholsterers in the UK.





←
Andy Ball (Director)

WHY CHOOSE US?



Transportation

We can collect and deliver across most of the UK. If you're further afield, our courier will collect and deliver your items safely for you.



Attention to detail

The same upholsterer works on your piece from start to finish. They take great pride in their work and will only let the piece leave the workshop when it is of the highest standard.



Quality built-in

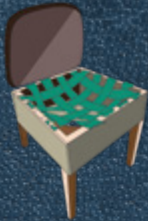
Once complete your furniture will be quality checked to ensure we have carried out your every request, and the works are completed to our usual high standards.



Environmental impact

On average, building new furniture releases around 1000x more carbon than restoring the old. So by restoring your existing furniture, you're helping to reduce your own carbon footprint.

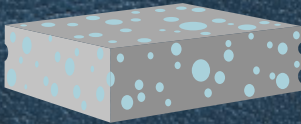
OUR RE-UPHOLSTERY PROCESS



1. We strip the furniture down, and repair the frame if required. Loose joints are doweled, glued and screwed.



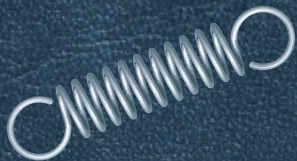
2. We carry out a light button polish of your furniture legs as standard. (French polishing to be carried out if requested).



5. We add new foams, inners or fillings for back or base cushions. We quote for these upon seeing your item(s) or can quote from dimensions supplied.



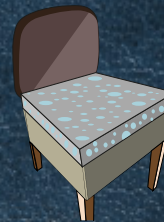
6. We upholster your furniture in your chosen cloth, leather or faux leather. Braids, studding, piping, new legs and castors can also fitted if required.



3. If springs or webbing needs replacing we will. Should the internal supporting structure fail, we will discuss the options with you and quote to replace it.



7. Your furniture will be quality checked to ensure we have carried out your every request, and the works are completed to our usual high standards.



4. Any padding fixed to the frame or arms is checked and replaced where required.



8. We send you pictures of the finished item(s) and then invite you to pay the final balance due ready for your item to be dispatched.

Alan
(Upholsterer)





Jo (Sewing Machinist)

SERVICES

We offer a wide range of upholstery and re-upholstery services for commercial & domestic clients, including but not limited to armchair re-upholstery, three-piece suite re-upholstery, leather furniture upholstery, bespoke upholstery, pub, club, Made to order Banquette seating, hotel & restaurant refurbishments, caravan and campervan upholstery, boat upholstery, trailer upholstery for coach builders, foam replacement for saggy cushions, furniture spraying, French polishing, and much, much more!

With an established reputation for customer satisfaction, offering a professional service and with a team of experienced upholsterers and sewing machinists, South West Upholstery is a business you can trust. With a vast pool of knowledge, we can complete any project to a high standard.

We are your one stop shop for all your upholstery needs regardless of where you are in the UK and look forward to hearing from you!



From left to right top to bottom: Bristol University, House of St John, Cardiff University, Flourish.



From left to right top to bottom: Cosy Club in Lincoln, Bespoke banquet seating in York, Cosy club venues across the UK.



Abbie Ball (Operations)

CASE STUDY:

LOUNGERS & COSY CLUB

Loungers have over 150 sites across the UK. We are proud to provide an upholstery and bespoke furniture service for their new openings, while also repairing and restoring their existing furniture. We have worked with them to create stunning new furniture such as their 'Big Boy' sofas and buttoned stools for their Cosy Clubs. We also manufacture pouffees, cocktail chairs, Chintzy sofas, and more from the frame up, all lovingly upholstered in a range of cloths & leathers. We are able to produce bespoke furniture to suit your brand and this is what we have successfully achieved for Loungers, giving their furniture the WOW factor!

"We have been using South West Upholstery for years and they have never let us down. Their service is top quality, and it shows from the moment you contact them. They know their trade inside out, which is comforting especially if you're not familiar with it. They're there for you ready to give you advice and suggestion whenever you need it. We can highly recommend them!"

Zsuzsi Laczo – Loungers UK



Amy (Retail Sales Manager)

HAPPY CLIENTS

I searched for ages to find a company that could renew the webbing underneath a family heirloom chair. Most were disorganised, incapable, or too expensive. With South West Upholstery it was a more positive experience. We are really pleased with the standard of restoration of our chair. Highly recommended."

Liz Bell – Berkshire

"South West upholstery have given our beloved sofa, which we feared might have come to the end of its life, a new lease of life and have been really helpful throughout the process and we are delighted with the result and can highly recommend them."

Mary-Anne Darlow - Gloucestershire

"Incredibly friendly and reliable team. I used South West Upholstery for an office re-fit where they beautifully covered over one hundred office chairs. I was so impressed I decided to get them back in to reupholster our reception furniture. I would definitely recommend them and will be using them again - great results at a reasonable cost."

Richard Mason – Bristol News & Media







GET IN TOUCH

We'd love to hear from you if you have any sort of enquiry, from the smallest to the biggest of jobs. Either send us an email, pick up the phone or pop into our workshop to speak to a member of our friendly Sales Team. Why not even plan a day out in our great city Bristol!



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CONTACT US FOR A FREE NO OBLIGATION QUOTE

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